Get started
with Marathon Health

The Marathon Health patient portal and mobile app are quick and easy ways to manage your healthcare needs. This guide walks you through the process of creating your account and exploring all features.

STEP 1

Activate your patient portal

- Scan the QR code or visit **my.marathon.health**
- Click "Register My Account"

Enter the following information to create your secure online account

- First and last name
- Email address
- Social Security Number (Not required but will improve the account creation process.)
- Date of birth
- Home address and phone number
- Marathon Health access type

Once submitted, records will be reviewed to confirm eligibility, and you'll receive a follow-up email within 2-3 business days to complete your registration. After registering, proceed to step 2 to download the mobile app.

STEP 2

Download the mobile app
Scan the QR code or follow these steps to download from Apple App Store or Google Play Store

- Search for "Marathon Health" in the search bar
- Locate the Marathon Health app and tap on it
- Press the "Download"or "Install" button to begin installing the app
- Once the app is successfully downloaded and installed, you'll find the icon on your home screen

Note: Marathon Health must verify with your employer/union that you are eligible for this benefit.Marathon Health is required by law to maintain the privacy and security of your protected health information under the Health Insurance Portability and Accountability Act.We will not share any personally identifiable information with your employer.

Key features

- **Appointment scheduling:** Book appointments with your provider
- **Video visits:** Meet virtually with your care team
- **Messaging:** Communicate securely with your care team
- **Medications:** Manage your prescriptions and request refills
- **Health records:** Easily access your medical records

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